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| **Job title**  | Streets Operative |
| **Service** | Norwich City Services Ltd, Swanton Road Depot / St Andrews Car Park City Centre. |
| **Reporting to** | Operations Team Leader / Chargehand |
| **Weekly hours** | 37 |
| **Grade/Salary** | Grade 1 |

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| **Job description** |
| **The role:** |
| The post will involve working within a service-driven street cleansing maintenance team.  The general focus of this grade 1 role is to help maintain and improve the standard of Streets, Parks, Open Spaces and Housing areas, carrying out street cleansing / maintenance in Norwich City Centre locations and to provide temporary cover for holiday, sickness, assistance were required on individual tasks to maintain a high standard of street cleansing, report any issues identified whilst carrying out the role daily to a team leader in accordance to the required standards and agreed schedule. |
| **Main responsibilities**  |
| * Emptying streets bins, Litter picking, pressure washing street furniture, weeding hard surfaces and sweeping in City centre bin area locations.
* Daily report writing to a team leader on the condition and standard of each area cleaned for this task.
* Proactively dealing with any issues identified on site or to escalate for further guidance to the team leader / chargehand.
* Drive various vehicles within the scope of an appropriate licence.
* Carry out basic care and maintenance to plant, tools and equipment.
* Report any safety concern, near misses or defects on plant / equipment immediately on the VRC APP.
* Ensure daily checks on vehicles and equipment are carried out and recorded in the VRC APP, this includes all defect reporting.
* Complete paperwork or electronic records as instructed.
* Observe and continually promote equalities and customer care to a high standard.
* Ensure that reasonable care is taken at all times for the health, safety, and welfare of you and other persons and to comply with the NCSL policies and procedures relating to health and safety in this job role / working environment including the depot and the depot facilities.

**Other Duties**The duties listed are not exhaustive and may be varied therefore the post holder will be expected to undertake other duties as appropriate to the role and as requested by his/her line manager. |

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| **Person Specification** |
| **Category** | **Requirement** | **Essential or Desirable** | **Assessment method**Application form (AF)Interview (I) Test (T) |
| **Qualifications/****Knowledge/****Training** | * Full UK driving licence.
 | Essential | AF/I  |
| **Experience** | * Demonstrable experience of working in a physical role.
 | Essential | AF/I  |
| **Skills/Abilities** | * Evidence of having worked as part of a team.
 | Essential | AF/I  |
| **Other requirements** | * Ability and willingness to utilise mechanical equipment.
* Ability and willingness to be trained on and subsequently use all maintenance equipment.
* Customer service experience
* Ability and willingness to work in all weathers.
* Evidence of basic knowledge of employee obligations with regard to Health and safety.
* Able to clearly understand written and verbal instructions.
 | EssentialEssentialEssentialEssentialEssentialEssential | AF/I AF/I AF/I AF/I AF/I AF/I |
| **General** |
| Job descriptions are accurate at the time of compilation but are open to change and therefore will be subject to regular review.It is the individual’s responsibility to take reasonable care for the Health, Safety and Welfare of themselves and others in accordance with the Health & Safety at Work Act (1974) and associated Company policy and procedures.The individual is required at all times to comply with the provisions of the Data Protection Act 2018 (DPA) and the General Data Protection Regulation (GDPR) and with any policy introduced by the Company to comply with the Acts.We are committed to employment practices and behaviours which encourage diversity, promote equality of treatment and eliminate unlawful and or unfair discrimination. |